



## \* ITALIAN SCHOOL OF COOKING

## Cookery classes/Vouchers Terms & Conditions \*

Please read and familiarise yourself with the Italian School of Cooking's Terms & Conditions before purchasing.

- Full payment must be made prior to a lesson commencing to reserve your place.
- The vouchers are valid for courses and lessons indicated on our website at time of booking.
- Bookings essential. Subject to availability.
- To redeem your voucher, please send an e-mail to info@flavourofitaly.net with your voucher number and the class you would like to book among the lessons indicated on the on line programs. Our e-mail back with acceptance is your booking confirmation.
- With 14 days or more notice of cancellation, class can be rescheduled.
- With less than 14 days notice of cancellation classes cannot be rescheduled, however you are welcome to send someone else in your place.
- Italian School of Cooking can under no circumstances provide refunds for missed classes.
- Classes start on time so please arrive punctually out of consideration to other participants.
- The vouchers purchased on our website are valid for 12 months from the day of payment.
- The vouchers purchased through other websites or networks are valid for a period of time defined by the terms & conditions provided.
- Italian School of Cooking reserves the right to alter or amend classes.
- If you purchase cookery classes/vouchers through our website, you have seven days to cancel your purchase from the date of the purchase for any/no reason, under the European Communities Protection of Consumers, unless the booking refer to a class that will take place less than 14 days from the purchase.
- When you cancel your purchase under the above circumstances we will give you a
  full refund within 30 days of you exercising this right to cancel. You must however
  do this within the seven day period. Your request must be send by e-mail to
  info@flavourofitaly.net.